

INFORMATION ON THE PROCESSING OF PERSONAL DATA

Through this information, as well as the Privacy Policy of Santa Casa da Misericórdia de Lisboa (SCML), available at www.scml.pt, we inform you of the terms under which your personal data will be processed, in strict compliance with the applicable legislation, namely Regulation (EU) 2016/679 of the European Parliament and of the Council, of 27 April, General Data Protection Regulation (GDPR) and Law no. 58/2019 of 8 August.

A. Identity and contact details of the data controller

The data controller is SCML — a private-law legal entity of administrative public utility, with single corporate tax number 500 745 471 and registered office at Largo Trindade Coelho, 1200-470 LISBON.

B. Purposes and legal basis of processing

The personal data processed are those strictly necessary for the purposes of application, admission and attendance in an SCML social-action service.

For this purpose, the processing of personal data is based on the legal grounds of compliance with legal obligations and performance of a service-provision contract, as provided for in the Regulations of each of the social-action services, as well as the provision of social-action care or the management of social-action systems and services, where the processing of special categories of data is at stake — such as health data — with the guarantee that these will be processed by, or under the responsibility of, a professional bound by professional secrecy, or by another person also bound by a duty of confidentiality, within the activity of SCML's establishments, or further, for the pursuit of a legitimate interest of SCML, namely for the purposes of satisfaction/opinion surveys when carried out as a result of the contractual relationship established.

The processing of personal data of third parties — such as the Regime of Accompanied Adult, the Informal Caregiver or another reference person — is based on a legal obligation or legitimate interests pursued by SCML.

C. Recipients of the personal data

SCML is the main recipient of your data, without prejudice to the possibility of transmitting them to other entities or processors, for the purposes of complying with legal obligations to which SCML is subject, for the pursuit of a legitimate interest or for statistical purposes, SCML undertaking to take appropriate technical and organisational measures for the protection of your data. In the case of processing under subcontracting, this is governed by a contract or other normative act binding the processor to the data controller.

Wherever possible, the transmission of your data to other entities will be carried out using anonymised data.

SCML may also be the recipient/receiver of personal data within the framework of data interconnection between public entities, services and bodies, or other public institutions, in compliance with a legal obligation to which SCML is subject.

D. Personal data retention periods

The personal data to be processed will be kept by SCML in strict compliance with the applicable legislation, being stored in specific information systems and in physical archives.

The personal data retention period is in accordance with the provisions of SCML's Document Management Regulation, approved by Portaria (Ministerial Order) no. 6/2017 of 4 January, published in Diário da República no. 3/2017 of 4 January.

E. Rights of data subjects and contact details of the Data Protection Officer

You may, at any time, request access to your personal data, as well as its rectification, erasure or restriction of processing, the portability of your data, or object to its processing, subject to the conditions provided for by law. These rights may be exercised at SCML's establishments, in person or through the email addresses of each of the said establishments, available at www.scml.pt.

You also have the right to lodge a complaint with the CNPD or other competent supervisory authority, under the terms of the law, if you consider that the processing of your personal data by SCML does not comply with the applicable legislation.

You may also contact our Data Protection Officer, preferably by emailing dadospessoais@scml.pt or by post to Largo Trindade Coelho, 1200-470 LISBON.